

Can I Ship Parcels To My Hotel / Motel / Short Stay Apartment?

In short, this will depend on the hotel you're staying at and their rules, but in general you'll find that this is allowed. Despite the security risks you might expect, most hotels are happy to accept parcels and packages on behalf of their guests while they're staying at the hotel, or just in advance of your arrival if you're planning to send your luggage via mail rather than by putting it into the luggage hold.

What Do I Need To Do?

First things first, you need to make sure that your hotel will accept parcels. Most luxury hotels will have a well-oiled system for accepting packages simply because this will be a common occurrence, however it's worth checking to be safe. Most websites will have this kind of information available, or you can speak to information helplines for the hotel. Alternatively, if you're already at the hotel and have any enquiries, asking at reception in advance will not only give you the answer you're looking for, but will inform them that you're expecting a parcel...

... Which brings us on to our second point. Always make sure you inform the hotel that you're expecting a delivery. This will ensure that they don't discard of your parcel unknowingly, thinking that it may be a threat. By giving them a heads up, you'll be protecting your delivery, as well as letting the hotel prepare for its arrival.

Hopefully this has given you an insight into sending parcels to your hotel. Most hotels will accept parcels on your behalf, however ensuring that you've done your research far in advance is vital for a smooth, seamless process.

We cannot guarantee that your order will arrive after you leave if you are staying only for 1 or 2 days! Check with your hotel etc. that will hold your parcels for 1 week or more, before you arrive.

As per our website Delivery FAQ

FOR orders BEING DELIVERED TO HOTELS, MOTELS. APARTMENT HOTELS etc. we accept no responsibility if your order arrives AFTER YOU LEAVE, goes "missing" etc. You place such orders entirely at your own risk.